

## FAIR WEAR AND TEAR GUIDE

Alpha vehicles, from time-to-time, may suffer minor and reasonable aesthetic damage over the course of a lease or hire arrangement. Damage of this nature is known as 'fair wear and tear'. You will not be required to pay additional amounts for fair wear and tear. Where the damage sustained by an Alpha vehicle exceeds the below standards, it will NOT be deemed fair wear and tear, and YOU will be liable to pay additional monies to Alpha to cover any losses.

### Fair Wear and Tear on a Vehicle is:

**Chips in the paint work which are consistent with small stones hitting the paint work** and causing a small amount of paint to become dislodged. This must be no greater than 3mm across.

**Chips in the windscreen which are consistent with small stones hitting the glass.** The chips must not be in the driver's field of vision or greater than 3mm across. The windscreen must not be cracked at all, this is not fair wear and tear.

**Small scratches less than 50mm in length** which can be buffed out (have not caused the paint to become dislodged). For example, small scratches in the door handle wells consistent with frequent door use.

**Scuffs on the paint work which do not break the paint or dent the panel work**, and which can be polished out. Additionally, where a tyre is scuffed this is fair wear and tear as long as only the tyre wall is damaged. Where the Tyre surface is damaged, this may not be fair wear and tear. Note that scuff marks in the door wells consistent with sliding shoes within the well will be deemed fair wear and tear.

**Marks which are consistent with bird or animal droppings, but are no larger than a 50-cent coin.** Additionally, any marks across the top of the rear bar (i.e. luggage marks).

**Flat or compressed carpet** under the driver's right heel (throttle compression).

### Not Fair Wear and Tear:

**Any damage not classified as Fair Wear and Tear above,** in addition to the specific scenarios below:

- **Irregular tyre wear** from heavy driving.
- **Any marks, cuts or gouges to tyres**, including to the sidewalls (including punctures and leaking tyres).
- **Any underbody damage**, whether mechanical or panel.
- **All dents (the contour of the panel work is impacted).**
- **All gouges (the contour of the panel work is impacted and/or the paint work is damaged).**
- **All impact damage.**
- **All damage arising from reversing.**
- **All damage arising from animal impacts (Note: where the animal impact involves a domesticated animal, you will be liable for any associated veterinary costs).**